

# Firmware Update Via SmartCast Wireless Gateway

Last Modified on 06/10/2021 2:02 pm EDT

These instructions will guide you through updating the firmware of your SmartCast® Wireless Network fixtures using the SmartCast® Wireless Gateway. This process depends on the firmware of the SmartCast Wireless Gateway being up to date. To update the SmartCast Wireless Gateway click [here](#).

## REQUIRED EQUIPMENT

- SmartCast® Wireless Gateway with WiFi update file (A download URL for this file will be provided by SmartCast Support Desk in the update announcement.)
- WiFi network with Internet connection
- Windows Laptop
- Time needed: approx. 30 minutes

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## UPDATE THE SMARTCAST® WIRELESS NETWORK

1. Power on all SmartCast® Wireless devices (SmartCast® Touchscreen, SmartCast® Wireless Gateway with WiFi, and SmartCast® Wireless lighting devices) and verify that they are operating correctly.

2. Connect your laptop to the Wireless Gateway's WiFi:

1. The SSID of the WiFi network will look like "SmartCast\_SWG\_44c2".
2. The WiFi password is located on a label on the back of the Wireless Gateway.



3. Open a browser (Chrome is suggested), and go to :

1. If you receive a warning that the connection is not private,

acknowledge the warning and proceed.

2. In Chrome, you will need to click "Advanced" and then "Proceed to cree.smartcast.com".



### Your connection is not private

Attackers might be trying to steal your information from **apollo.cree.com** (for example passwords, messages, or credit cards). [Learn more](#)

NET:ERR\_CERT\_AUTHORITY\_INVALID

Help improve safe browsing by sending some [system information and page content](#) to Google Privacy Policy

Hide advanced

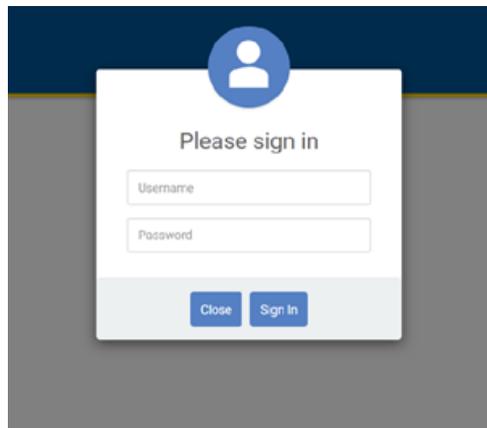
Back to

This server could not prove that it is **apollo.cree.com**: its security certificate is not trusted by your computer's operating system. This may be caused by a misconfiguration or an attacker intercepting your connection.

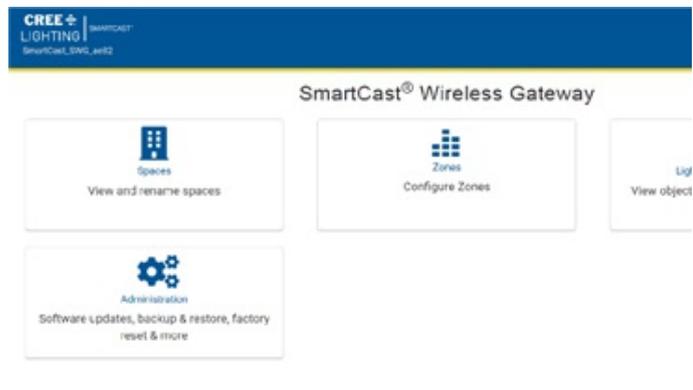
Proceed to **apollo.cree.com** (unsafe)

4. When prompted, login to the SmartCast Wireless Gateway:

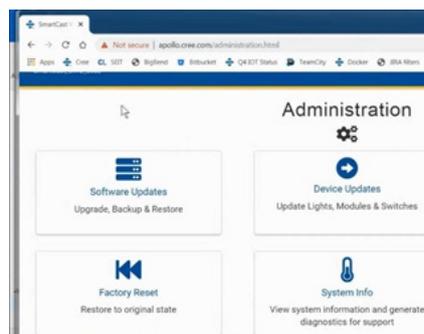
1. Username: admin
2. Password: use the same password used for WiFi



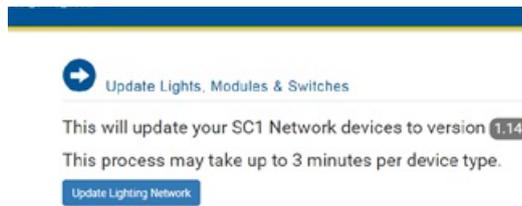
5. Click on the "Administration" tile.



6. Click on the "Device Updates" tile.

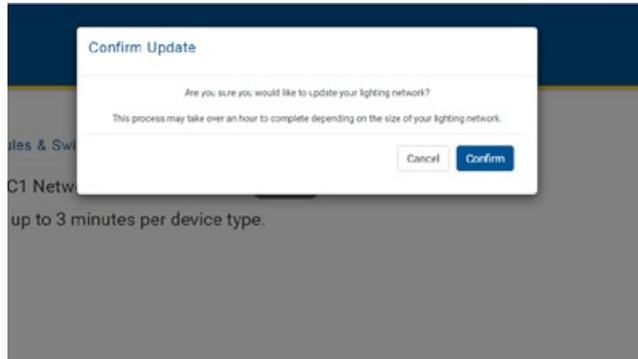


7. Click "Update Lighting Network".



8. Click "Confirm" to continue with the update of the SmartCast® Wireless Lighting network.

NOTE: This update may take several minutes.



9. The webpage will indicate when the update is complete.

This process may take up to 3 minutes p

Update Lighting Network

Success Update Complete

10. Disconnect your laptop from the Wireless Gateway's WiFi once the update is complete.

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