

SmartCast Wireless Gateway Firmware Update

Last Modified on 06/10/2021 2:05 pm EDT

These instructions will guide you through updating SmartCast® Wireless Gateway with WiFi.

REQUIRED EQUIPMENT

- Windows Laptop with Web browser (Chrome is suggested)
- SmartCast® Wireless Gateway with WiFi update file downloaded to your Laptop (Please contact Cree Lighting for the latest update file)
- Time needed: approx. 30 minutes

UPDATE THE SMARTCAST® WIRELESS GATEWAY

1. Power on your SmartCast® Wireless Gateway with WiFi and verify that it is operating correctly.

2. Connect your laptop to the Wireless Gateway's WiFi:

1. The SSID of the WiFi network will look like "SmartCast_SWG_44c2".
2. The WiFi password is located on a label on the back of the Wireless Gateway.



3. Open a browser, and go to :

1. If you receive a warning that the connection is not private, acknowledge the warning and proceed.
2. In Chrome, you will need to click "Advanced" and then "Proceed to cree.smartcast.com".



Your connection is not private

Attackers might be trying to steal your information from **apollo.cree.com** (for example, passwords, messages, or credit cards). [Learn more](#)

NET:ERR_CERT_AUTHORITY_INVALID

Help improve safe browsing by sending some [system information and page content](#) to Google.
[Privacy policy](#)

Hide advanced

Back to

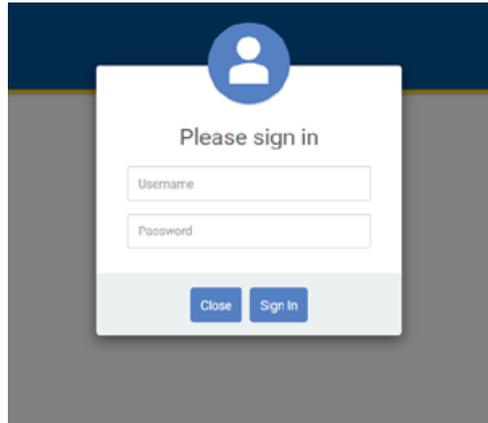
This server could not prove that it is **apollo.cree.com**; its security certificate is not trusted by your computer's operating system. This may be caused by a misconfiguration or attacker intercepting your connection.

Proceed to **apollo.cree.com** (unsafe)

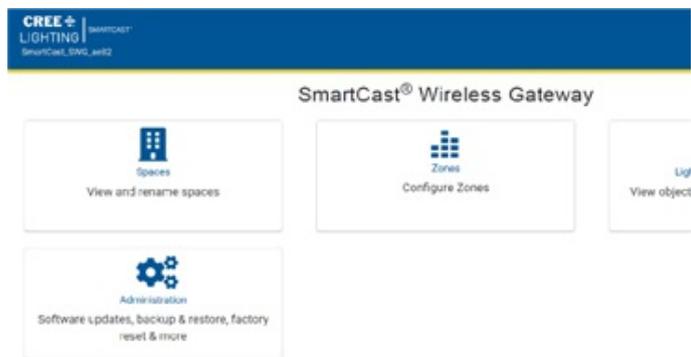
NOTE: The user may need to have an active wired Ethernet connection on the laptop to establish a proper connection to the SWG using DNS. If this fails, use the IP address 172.31.255.241 to access the Gateway webpage.

4. When prompted, log in to the SmartCast® Wireless Gateway:

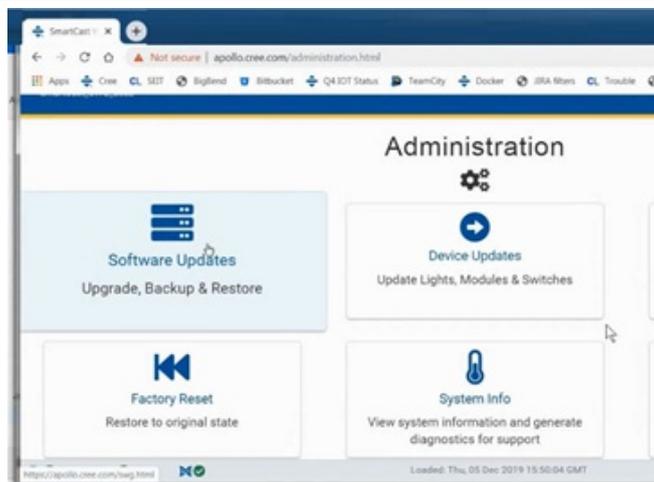
1. Username: admin
2. Password: use the same password used to connect to the Wireless Gateway



5. Click on the "Administration" tile.



6. Click on the "Software Update" tile.



7. Click "Select update file".

Software Updates

Current Version: 2.6.154.0E1V

Upload & Update SWG Software

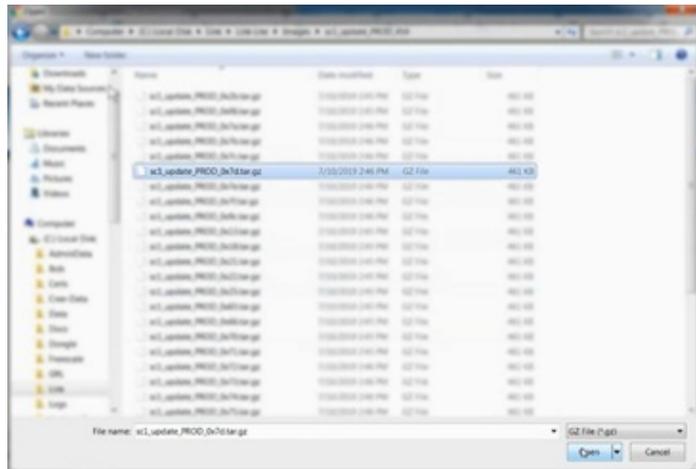
SWG_2.6.154.0E1V.tar.gz

Select update file

Update

Note: The update process will take several minutes and include a system restart.

8. Navigate to the folder where the update file is located and select it.



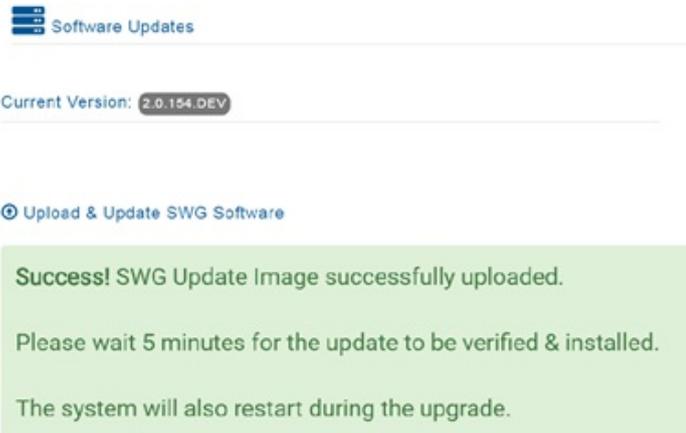
9. Click "Update" to begin updating the Wireless Gateway:

1. The update will take several minutes.
2. The Wireless Gateway will restart as part of the update process.



10. The webpage will indicate when the update process is complete:

1. Wait for this step to complete before moving on to the next step.



FURTHER READING

To update the firmware of your SmartCast® Wireless network via the SmartCast® Wireless Gateway, click [here](#).

To update the software of your SmartCast® Touchscreen click [here](#).